

# Example Company

**Position Title:** Support Worker

**Reports To:** Team Leader/Service Coordinator

**Modern Award Classification:**

**Location:** Various

The Support Worker assists individuals in cultivating daily living abilities and participating in community activities. This role includes providing personal care and tailored support to those with disabilities, aiding them in maintaining their wellbeing, seeking opportunities and accomplishing their personal objectives. It equally highlights the importance of building positive professional relationships with caregivers and other relevant parties at all times.

## Key Responsibilities

- Follow the daily duties, schedules and activities to ensure a secure and inviting living space, while continually offering both physical and emotional assistance to individuals.
- Provide help and services to individuals through the Person Centred Active Support Model, promoting the active participation of people with disabilities in their own lives.
- Assist people in meeting their personal, healthcare and mobility needs by manoeuvring wheelchairs, aiding in wheelchair transfers, using hydraulic lifts and carrying out a range of other physical tasks.
- Administer medication and carry out additional healthcare tasks.
- Notify the Team Leader regarding the changing needs of clients and identify novel and creative service models to uphold a standard of excellence in both service development and delivery.
- Inform the Supervisor about any accidents or incidents in accordance with the established policies and procedures.

## Key Skills and Qualifications

- A Certificate III in Individual Support with a focus on Disability or an equivalent qualification.
- Experience in supporting individuals with disabilities in community settings.
- Demonstrated skill in addressing problems.
- Excellent skills in interpersonal, written and verbal communication.
- Understanding the principles of Duty of Care and Dignity of Risk when supporting individuals with disabilities.

[Use Award Matcher to determine the positions award classification](#)